



Thank you for registering for Smart About Salt Council (SASC) training. The following document has been produced to assist you with getting started with your training experience and to answer commonly asked questions.

Finding the right training website

You would have registered for a SASC training course through our corporate website at www.smartaboutsalt.com however, this is not the correct website for training.

After registration is completed, a training account for an individual linked to their email address is created on one of two training platforms depending on the course.

The online training platform is located at <https://learning.smartaboutsalt.com>

Logging In

Within no more than forty-eight (48) hours of registration the dedicated team at SASC will create a personalized training account for you on one of two training platforms depending on which course you registered for. Once a training account is created SASC's systems are designed to send out an automated email with all the information necessary for accessing, i.e., the link, user ID and password.

Depending on your system the automated emails may be captured by filters on your email account. Please check your all your mailbox accounts prior to contacting SASC should you experience challenges, chances are that the automated email may have been missed.

User name

SASC has adopted a convention for all training username's such that they are the first name and last name of the training registrant in the form FirstnameLastname or using the example of John Doe, JohnDoe.

Passwords

SASC has adopted a convention for all training account passwords such that they are the username of the training registrant with the date of the completed registration or using the example of John Doe on September first 2022, JohnDoe20220901.

Minimum training requirements

In order to successfully complete the "Essentials of Salt Management" online training course a minimum of four (4) hours of interaction between students and course materials needs to occur. SASC's training system tracks and reports to SASC the time each student spends on each training module/course. Additionally, a passing grade of seventy-five percent (75%) or better on the exam is needed to pass the course.

While "Refresher" courses don't have an exam component, a minimum of two (2) hours of instruction is required in order to successfully complete the course.

Training versus Certification

In addition to training, the Smart About Salt Council (SASC) is pleased to offer individuals and organization's certification. Certification is not training, but successful completion of the "Essentials of Salt Management" training within the last five (5) years is required for SASC certification. You can learn more about SASC certification at <http://www.smartaboutsalt.com/becomesascertified> but please note that certification is a two (2) step process requiring both training and the registration of an intent to certify.

Troubleshooting Training Difficulties

While SASC's training systems have supported training in best management practices (BMP's) in winter maintenance for countless students you may still be experiencing challenges. Please always know that SASC is here to assist you through your learning journey.

If you do experience difficulties in accessing SASC training please follow the following steps:

1. Consider if you've allowed at least forty-eight (48) hours for your training account to be completed
2. Have you search all your email accounts for the automated email with complete login instructions, including, but not limited to, your junk folder?
3. Are you accessing the training website, i.e. are you logging into your training account <https://learning.smartaboutsalt.com?>
4. If you're still experiencing challenges, you can email SASC at contact@smartaboutsalt.com. We will request that you share a screen shot of the login page as a first step to assisting you.

What should I expect upon completion of my training?

Within short order of completing your training you should expect to receive a confirmation email that includes a certificate of completion along with a request to provide feedback about your experience. The completed feedback forms are an important mechanism that allows SASC to continue to improve our award-winning training experiences.

Questions

At any time should you have any questions or require support for your Smart About Salt Council (SASC) training experience please contact us by email at contact@smartaboutsalt.com.